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6 **IN THE UNITED STATES DISTRICT COURT**
7 **FOR THE DISTRICT OF ARIZONA**

8
9 Greg Robbins,

10 Plaintiff,

11 v.

12 Charles L. Ryan, et al.,

13 Defendants.

14
15 No. CV 18-02343-PHX-MTL (DMF)

16
17 **ORDER**

18 Plaintiff Greg Robbins, who is currently confined in the Arizona State Prison
19 Complex (ASPC)-Lewis, brought this pro se civil rights action pursuant to 42 U.S.C. §
20 1983. (Doc. 1.) Defendants move for summary judgment, and Plaintiff opposes.¹ (Docs.
21 91, 105.) Also pending before the Court is Plaintiff's request for injunctive relief, which
22 he filed as a part of a Motion for Reconsideration. (Doc. 109.)

23 The Court will grant Defendants' Motion for Summary Judgment in part and deny
24 it in part and will deny Plaintiff's request for injunctive relief.

25 **I. Background**

26 Plaintiff alleges in his Complaint that he seriously injured his knee in 2013 and that
27 a specialist ordered knee replacement surgery, but Defendants refused to provide the
surgery or effective pain management. (Doc. 1.) Plaintiff seeks damages and costs, as well

28 ¹ The Court provided notice to Plaintiff pursuant to *Rand v. Rowland*, 154 F.3d 952, 962 (9th Cir. 1998) (en banc), regarding the requirements of a response. (Doc. 94.)

1 as declaratory and injunctive relief, specifically, that Defendants send Plaintiff to an
 2 orthopedic specialist and follow that specialist's assessment. (*Id.* at 20.)

3 Upon screening under 28 U.S.C. § 1915A(a), the Court determined that Plaintiff
 4 stated an Eighth Amendment medical care claim against Defendants former Arizona
 5 Department of Corrections (ADC) Director Charles Ryan and Interim Division Director of
 6 Health Services Richard Pratt in their official capacities for prospective injunctive relief;
 7 against Corizon Health Incorporated ("Corizon"); and against healthcare providers Dr.
 8 Itoro Elijah and Nurse Practitioners (NP) Curtis Bass and Lawrence Ende in their
 9 individual capacities. (Doc. 7.) The Court required those Defendants to answer the claims
 10 against them and dismissed the remaining Defendant and Plaintiff's claim for monetary
 11 damages against Ryan and Pratt.² (*Id.*)

12 **II. Summary Judgment Standard**

13 A court must grant summary judgment "if the movant shows that there is no genuine
 14 dispute as to any material fact and the movant is entitled to judgment as a matter of law."
 15 Fed. R. Civ. P. 56(a); *see also Celotex Corp. v. Catrett*, 477 U.S. 317, 322-23 (1986). The
 16 movant bears the initial responsibility of presenting the basis for its motion and identifying
 17 those portions of the record, together with affidavits, if any, that it believes demonstrate
 18 the absence of a genuine issue of material fact. *Celotex*, 477 U.S. at 323.

19 If the movant fails to carry its initial burden of production, the nonmovant need not
 20 produce anything. *Nissan Fire & Marine Ins. Co., Ltd. v. Fritz Co., Inc.*, 210 F.3d 1099,
 21 1102-03 (9th Cir. 2000). But if the movant meets its initial responsibility, the burden shifts

23 ² On July 1, 2019, Centurion of Arizona, LLC ("Centurion") replaced Corizon as
 24 the contracted medical care provider for ADC prisoners. Because Corizon is no longer the
 25 medical provider for ADC prisoners, and Plaintiff may not seek *injunctive* relief against it,
 26 the Court, in an October 8, 2019 Order, added Centurion as a Defendant and service was
 27 completed on Centurion on October 25, 2019. (Docs. 84, 86.) Also, because Defendant
 28 Ryan is no longer the ADC Director and is being sued in his official capacity for injunctive
 relief, the Court substituted current ADC Director David Shinn as to Plaintiff's claim for
 injunctive relief. (Doc. 108.)

1 to the nonmovant to demonstrate the existence of a factual dispute and that the fact in
 2 contention is material, i.e., a fact that might affect the outcome of the suit under the
 3 governing law, and that the dispute is genuine, i.e., the evidence is such that a reasonable
 4 jury could return a verdict for the nonmovant. *Anderson v. Liberty Lobby, Inc.*, 477 U.S.
 5 242, 248, 250 (1986); *see Triton Energy Corp. v. Square D. Co.*, 68 F.3d 1216, 1221 (9th
 6 Cir. 1995). The nonmovant need not establish a material issue of fact conclusively in its
 7 favor, *First Nat'l Bank of Ariz. v. Cities Serv. Co.*, 391 U.S. 253, 288-89 (1968); however,
 8 it must “come forward with specific facts showing that there is a genuine issue for trial.”
 9 *Matsushita Elec. Indus. Co., Ltd. v. Zenith Radio Corp.*, 475 U.S. 574, 587 (1986) (internal
 10 citation omitted); *see* Fed. R. Civ. P. 56(c)(1).

11 At summary judgment, the judge’s function is not to weigh the evidence and
 12 determine the truth but to determine whether there is a genuine issue for trial. *Anderson*,
 13 477 U.S. at 249. In its analysis, the court must believe the nonmovant’s evidence and draw
 14 all inferences in the nonmovant’s favor. *Id.* at 255. The court need consider only the cited
 15 materials, but it may consider any other materials in the record. Fed. R. Civ. P. 56(c)(3).

16 **III. Relevant Facts**

17 Plaintiff entered ADC custody in July 2007; in the fall of 2009, he was transferred
 18 to the Oklahoma Department of Corrections (ODC) as part of the Interstate Compact.
 19 (Doc. 89 (Defs.’ Statement of Facts) ¶ 1.) Corizon did not provide health services at the
 20 ODC when Plaintiff was housed there, and, under the Interstate Compact, ADC was
 21 responsible for payment of any “extraordinary” health expenses for ADC prisoners at ODC
 22 that were “beyond the scope of services a primary physician could provide[.]” (*Id.* ¶¶ 75,
 23 76.)

24 In early 2013, while in Oklahoma, Plaintiff injured his left knee while playing
 25 basketball. (Doc. 106 at 217 (Pl. Decl.) ¶ 2.) In 2014, Plaintiff saw a specialist who
 26 “scra[]ped scar tissue” from his left knee. (*Id.* ¶ 3.) The following day, Plaintiff fell and
 27 re-injured his left knee. (*Id.*)

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1 An ODC medical record shows that on October 29, 2014, Plaintiff began “aftercare
 2 following surgery for injury and trauma for left knee arthroscopic surgery.” (Doc. 89 ¶ 2.)
 3 On December 2, 2014, Plaintiff was seen at Lindsay Municipal Hospital for a left-knee
 4 follow-up; he reported he had fallen and still had swelling but his knee was getting stronger.
 5 (*Id.* ¶ 3.)

6 On June 3, 2015, Plaintiff was seen at ODC for complaints of an unstable left knee;
 7 it was noted that his left knee failed despite surgery and Plaintiff would “return to ortho.”
 8 (*Id.* ¶ 4.) On July 21, 2015, Plaintiff was seen by Physician’s Assistant (PA) Bernard, who
 9 noted that Plaintiff complained of right shoulder and left knee pain and had “mild
 10 prepatellar bursal effusion and visible exostosis of the medial joint space [and] he is
 11 pending an appt for knee replacement surgery. Will add voltarin.”³ (Doc. 106 at 38.)

12 At a September 3, 2015 chronic care visit with Dr. Faubion at ODC’s Mack Alford
 13 Correctional Center, Plaintiff reported that he received a letter from the Interstate Compact
 14 person in Arizona informing Plaintiff that his total knee replacement would be approved.
 15 (Doc. 89 ¶ 5.) Plaintiff told Dr. Faubion he could not walk uphill and upon examination it
 16 was noted that Plaintiff’s left knee was deformed and had decreased range of motion
 17 (ROM). (*Id.*) Dr. Faubion spoke with “OSR” and “LMH” regarding a total knee
 18 replacement consult and learned it had not been submitted. (*Id.*) Dr. Faubion noted “Will
 19 do consult to Regional.” (Doc. 89-1 at 12.) According to Plaintiff, Dr. Faubion made a
 20 request to Corizon in Arizona for total knee replacement surgery, but Corizon refused to
 21 pay the approximately \$90,000 cost for the surgery and instead recommended an
 22 alternative treatment plan “to rehabilitate the knee.” (Doc. 106 at 218 ¶ 4.) Plaintiff tried
 23 physical therapy, but it was too painful. (*Id.*)

24 On December 21, 2015, Plaintiff had an outside specialty appointment at Southwest
 25 Orthopedic but “refused” to return to the prison medical department after his appointment

27 ³ Voltarin (generic, Diclofenac) is a nonsteroidal anti-inflammatory drug (NSAID)
 28 that is used to treat mild-to-moderate pain. Mayo Clinic, Diclofenac (Oral Route),
 available at <https://www.mayoclinic.org/drugs-supplements/diclofenac-oral-route/description/drg-20069748> (last visited May 27, 2020).

1 for further evaluation due to complaints of pain. (Doc. 89 ¶ 6.) Plaintiff did not refuse
 2 treatment but was in such pain after the physical therapy appointment that he could not
 3 walk or hobble anywhere. (Doc. 106 at 6.)

4 On March 4, 2016, Plaintiff saw Dr. Faubion for his complaints of left knee pain
 5 and he asked that his dosage of Neurontin be increased because it only helped for a few
 6 hours.⁴ (Doc. 89 ¶ 7.) Dr. Faubion noted “valgus deformity of knee, antalgic gait, and
 7 severe osteoarthritis in the left knee.” (Doc. 89-1 at 16.) Dr. Fabion planned to increase
 8 Plaintiff’s Neurontin and said Plaintiff must come twice a day “for improved pain relief.”
 9 (*Id.*) He also discussed with Plaintiff the “recommendation from AZ regarding PT
 10 [physical therapy] before surgery. Informed pt [patient] he was being scheduled for this.”
 11 (*Id.*)

12 On September 2, 2016, Plaintiff saw Dr. Thompson at ODC’s North Fork
 13 Correctional Center for his left knee complaints. (Doc. 106 at 40.) Upon examination, Dr.
 14 Thompson noted “left knee still gives way, C/O [complains of] pain unrelieved by meds
 15 and rest, first injury playing basketball in 2012 with intermittent exacerbations. Demands
 16 Neurontin.” (*Id.*) Dr. Thompson’s plan was for NSAIDs, to “restart ortho consult process,
 17 add prednisone for now, RX Voltaren.” (*Id.*)

18 On October 4, 2016, Plaintiff saw Dr. Balogh at ODC’s North Fork Correctional
 19 Center for an evaluation of his knee and nerve pain. (Doc. 89-1 at 18.) Plaintiff told Dr.
 20 Balogh that his knee hurt, he had burning pain in his legs, that nothing helped, and he
 21 wanted Neurontin. (*Id.* at 20.) Plaintiff asked about his knee replacement and said
 22 “Arizona needed more specific information about how bad his knee is.” (*Id.*) Upon
 23 examination, Dr. Balogh noted “knees somewhat deformed, he is able to ambulate with a
 24 cane,” and “rom of knees somewhat decreased.” (*Id.*) Dr. Balogh assessed Plaintiff with
 25 degenerative joint disease of the knees and possible neuropathic pain. (*Id.*) Dr. Balogh

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 27 ⁴ Neurontin (Gabapentin) is an anticonvulsant that is used to prevent seizures and
 28 relieve pain for certain nervous system conditions. Mayo Clinic, Gabapentin (Oral Route),
 available at <https://www.mayoclinic.org/drugs-supplements/gabapentin-oral-route/description/drg-20064011> (last visited May 27, 2020).

1 wrote that he was not going to restart Neurontin and he offered Plaintiff Cymbalta for nerve
 2 pain.⁵ Dr. Balogh remarked that he did “see a consult from an orthopedist” in Ada,
 3 Oklahoma, that he would attempt to get Plaintiff back to see the orthopedist in Ada, and
 4 that Plaintiff’s home state would have to be involved in approving any surgery. (*Id.*)

5 In a Consult Request dated October 4, 2016, Dr. Balogh sought authorization for an
 6 orthopedic surgery consultation “to evaluate for left tkr [total knee replacement].” (Doc.
 7 106 at 42.) Dr. Balogh wrote that Plaintiff had a history of “polytrauma with old left knee
 8 injury” and that he was seen “by ortho in Ada, Oklahoma while housed at Mack Alford
 9 facility who recommended left TKR in Dec 2015. He transferred to NFCC summer 2016.
 10 He is a contract prisoner with state of Arizona who will need approval from Arizona to
 11 proceed with any surgery.” (*Id.*) Under Functional Limitations, Dr. Balogh noted
 12 “ambulation is limited unless he can use a cane,” “rom of left knee is severely
 13 compromised,” and “left knee is not stable to stressing.” (*Id.*) A comment on the document
 14 states: “Utilization: Need more information,” and asked, “Is Arizona responsible approval
 15 and financial payment of the procedure? Also when is sentence completed and how long
 16 has he had this problem? How active is he and what is his employment?” (*Id.*) The
 17 document indicates that the Consult Request was canceled. (*Id.*) A separate ODC medical
 18 record also indicates that an orthopedic clinic appointment for Plaintiff at OUMC was
 19 canceled and to “please reschedule with outside provider.” (*Id.* at 44.)

20 Plaintiff provides a letter dated November 3, 2016 that he wrote to Tom Lyerla, who
 21 apparently was the Interstate Compact contact person in Arizona; Plaintiff attached photos
 22 of his knee and said, “Tom, this is what’s left of my knee. I can’t go through any kind of
 23 therapy. I’m in so much pain 24/7. Tylenol is all they are giving me here and they still
 24 have not given me a wheelchair. I need you to get this knee replacement approved

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 27 ⁵ Cymbalta (Duloxetine) is used to treat depression, anxiety, pain caused by nerve
 28 damage, and chronic pain that is related to muscles and bones. Mayo Clinic, Duloxetine
 (Oral Route), *available at* <https://www.mayoclinic.org/drugs-supplements/duloxetine-oral-route/description/drg-20067247> (last visited May 27, 2020).

1 immediately before this causes further injury to me. It's already affected my hip and
 2 an[k]le. I can't take much more—my pain is extreme. Please help me!" (*Id.* at 163.)

3 On December 21, 2016, Plaintiff saw Dr. West at Southwest Orthopedic and Dr.
 4 West told Plaintiff that he needed a complete knee replacement because his "left knee was
 5 shot, with big pieces of broken bone, and ligaments that could not be re-attached." (*Id.* at
 6 218 ¶ 5.) At that time, Plaintiff could barely walk with a cane, had level 10 pain, could not
 7 sleep, and his left knee was swollen 3 to 4 times the size of his right knee. (*Id.*) Plaintiff
 8 was scheduled for total knee replacement surgery in 2017 but was transferred back to ADC
 9 in April 2017 before that happened, and his medical records from Oklahoma did not follow
 10 him to Arizona. (*Id.*)

11 On April 7, 2017, Plaintiff returned to ADC custody in Arizona and was assessed
 12 by Nurse Patterson during intake. (Doc. 89 ¶ 9.) Plaintiff reported that he had knee
 13 arthroscopy on his left knee in 2015 but fell afterwards, which further injured his knee, and
 14 that he had no corrective surgery after that. (*Id.*) The nurse noted Plaintiff's gait as steady
 15 with a small limp, a left knee deformity compared to the right, mobility
 16 restriction/impairments, and that Plaintiff used a cane. (*Id.*) Plaintiff was referred to the
 17 provider line. (*Id.*) No active prescriptions were listed in Plaintiff's record on that date.
 18 (Doc. 89-1 at 24.)

19 On April 9, 2017, Plaintiff submitted a Health Needs Request (HNR) asking to be
 20 seen for pain management and to be scheduled for knee replacement. (Doc. 106-1 at 76.)
 21 Plaintiff said he injured his knee in 2013 and had several falls afterwards which caused
 22 further injury, "bone on bone," and now another piece of bone had broken off. (*Id.*) The
 23 response says, "seen by nursing." (*Id.*)

24 On April 10, 2017, Plaintiff saw Nurse Gamble for knee pain, and Gamble observed
 25 that Plaintiff ambulated with a cane, had asymmetrical knees, and his left kneecap was
 26 larger than the right. (Doc. 89 ¶ 10.) Plaintiff rated his pain that day at 7 on a scale of 10
 27 and 10/10 at its worst. (Doc. 89-1 at 28.) A Special Needs Order (SNO) for a walking
 28

1 cane was written. (Doc. 89 ¶ 10.) No active prescriptions were listed in Plaintiff's medical
 2 record on that date. (See Doc. 89-1 at 30.)

3 On April 25, 2017, Plaintiff submitted an HNR for x-rays on his shoulder, knee and
 4 ankles due to falls, and he asked to see a specialist. (Doc. 89 ¶ 11.) On April 26, 2017,
 5 Nurse Hartsough saw Plaintiff, and Plaintiff reported that he had previously received x-
 6 rays and physical therapy but did not complete the therapy due to pain. (*Id.* ¶ 12.)
 7 Hartsough observed that Plaintiff's left knee was swollen with obvious deformity and
 8 limited ROM and that Plaintiff had non-erect posture and asymmetrical gait. (*Id.*) The
 9 plan was to have x-rays taken of Plaintiff's shoulder, left knee, and ankle, and for Plaintiff
 10 to follow-up with a provider. (*Id.*) No active prescriptions were noted in Plaintiff's
 11 medical record. (Doc. 89-1 at 41.)

12 Plaintiff had x-rays taken of his left knee on May 6, 2017, which showed “[n]o
 13 fracture or destructive process. Pending AP view. Degenerative changes in lateral view
 14 presented.” (*Id.* at 45.) A note dated May 7, 2017 by Defendant Ende states “abnormal,
 15 no action indicated.” (*Id.*)

16 On May 7, 2017, Plaintiff saw Nurse Wilson for his complaints of knee pain; it was
 17 noted that Plaintiff ambulated with a cane, that his left knee had an obvious deformity and
 18 bowed out, was tender to touch, and had limited ROM. (Doc. 89 ¶ 15.) Plaintiff rated his
 19 pain at 8/10 that day and 10/10 at its worst. (Doc. 89-1 at 49.) Wilson assessed Plaintiff
 20 with “risk for impaired mobility secondary to use of cane” and “alteration in comfort
 21 secondary to left knee pain aeb [sic] stated per patient.” (*Id.* at 50.) Imipramine was
 22 prescribed and medical ice ordered for 3 days.⁶ (*Id.* at 51.)

23 On May 12, 2017, Plaintiff submitted an Inmate Grievance about not seeing a doctor
 24 for his pain. (Doc. 89 ¶ 16.) Plaintiff wrote that he had not seen a doctor yet, only received
 25 medical ice once, was in extreme pain and that medical was aware of his multiple injuries.
 26 (Doc. 89-1 at 56.) Plaintiff asked to see a doctor immediately. (*Id.*) Facility Health

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 28 ⁶ Imipramine is a tricyclic antidepressant used to treat depression. Mayo Clinic,
 Imipramine (Oral Route), *available at* <https://www.mayoclinic.org/drugs-supplements/imipramine-oral-route/description/drg-20072148> (last visited May 27, 2020).

1 Administrator (FHA) Rogers responded on May 16, 2017 that Plaintiff's medical record
 2 showed Plaintiff had been seen by the "medical team," received x-rays, was assessed by
 3 the nurse, and had an upcoming appointment with the provider. (*Id.* at 55.)

4 On May 23, 2017, Plaintiff filed an HNR requesting pain management for the pain
 5 in his left shoulder and right ankle, two pieces of broken bone in his kneecap, and an old
 6 gunshot wound to the spine that caused nerve damage from the waist down. (*Id.* at 58.)

7 On May 26, 2017, Plaintiff saw Registered Nurse McDuffee for "multiple
 8 orthopedic concerns." (*Id.* at 60.) McDuffee noted "multiple injuries including GSW [gun
 9 shot wound] to spine, basketball injury to left knee, multiple falls on right shoulder." (*Id.*
 10 at 61.) Plaintiff rated his pain that day as 8/10 and said he had taken Neurontin
 11 (Gabapentin) prescribed by a neurosurgeon in the past and it "makes life tolerable." (*Id.*
 12 at 60, 64.) Plaintiff had an active prescription for Imipramine and was told to use over-
 13 the-counter Ibuprofen as needed. (*Id.* at 62.)

14 On May 31, 2017, Plaintiff submitted an HNR stating that he was in extreme pain
 15 and while he had seen 3 or 4 nurses, he still had not seen a doctor for appropriate pain
 16 medication and to start the process for knee replacement. (Doc. 106-1 at 84.)

17 On June 7, 2017, Plaintiff saw Defendant Dr. Elijah. (Doc. 89 ¶ 19.) Plaintiff
 18 reported that he had a patellar fracture in March 2013, and it had been surgically repaired,
 19 but he fell the day after surgery, and an orthopedist recommended a knee replacement. (*Id.*)
 20 Plaintiff wanted to follow up on the left knee plan of care provided in Oklahoma and they
 21 discussed obtaining the records of his care in Oklahoma. (*Id.*) Plaintiff said he could not
 22 straighten his left knee, had intermittent swelling, and used a knee brace and cane. (*Id.*)
 23 Upon examination, Dr. Elijah noted an "obvious deformity" in the left knee with fluctuant
 24 swelling, a "notable increase in bony area at distal portion of femur vs. patella," left knee
 25 "significantly larger than right knee," patella not palpable due to swelling, ROM limited
 26 due to swelling and reported pain, and unable to "fully extend." (Doc. 89-1 at 66.) Plaintiff
 27 also reported low back and hip pain due to a gunshot wound to the spine and he requested
 28 Tylenol #3, Tramadol, Gabapentin or Baclofen for his pain. (*Id.*) Dr. Elijah said there was

1 no medical indication for those pain medications and offered Plaintiff alternatives such as
2 Nortriptyline, Cymbalta, and various NSAIDs. (*Id.*) Plaintiff said he had an allergic
3 reaction to Naproxen and requested Ibuprofen to help with knee swelling. (*Id.*) Plaintiff
4 had an active prescription for Imipramine for pain and Dr. Elijah also prescribed capsaicin
5 cream and Ibuprofen 600 mg three times daily for pain, ordered labs, including a
6 rheumatoid profile, and a left knee brace. (*Id.* at 68.) Dr. Elijah's plan was to review the
7 records from Oklahoma once they were received and then follow up to discuss a plan of
8 care with Plaintiff. (*Id.*)

9 On August 24, 2017, Plaintiff submitted an HNR asking if medical had received his
10 ODC medical records and if he was scheduled to see a specialist about his knee. (*Id.* at
11 70.) Nurse Agostini reviewed Plaintiff's chart that same day and noted that Plaintiff filled
12 out the form for his ODC medical records two months earlier and he was scheduled to be
13 seen on the provider line. (*Id.* at 74.)

14 On September 8, 2017, Plaintiff saw Dr. Theodora Paul. (Doc. 89 ¶ 22.) Plaintiff
15 told Dr. Paul that he was worked up in Oklahoma for possible left knee replacement, went
16 through physical therapy but fell and reinjured his knee, and that he had signed a release
17 for his ODC medical records two months earlier but had heard nothing since. (Doc. 89-1
18 at 76.) Dr. Paul observed that Plaintiff's gait was antalgic and he ambulated with a cane,
19 his left knee was visibly different from the right, there was no redness or effusion, but there
20 was a protruding bony area to left medial knee. (*Id.*) Dr. Paul wrote that she was unable
21 to do a complete knee exam as Plaintiff was "uncooperative," would stiffen his left leg,
22 and resisted passive ROM. (*Id.*) Although Plaintiff had signed a release for his Oklahoma
23 records, Dr. Paul noted they were not available, and Plaintiff was "made aware that workup
24 may have to start all over again." (*Id.* at 77.) Dr. Paul ordered x-rays of the left knee. (*Id.*
25 at 79.)

26 X-rays were taken on September 8, 2017, and they showed "circumscribed medial
27 malleolar density suggests old injury with degenerative change and medial compartmental
28 narrowing" as well as "medial malleolar avulsion and degenerative changes." (*Id.* at 81.)

1 Dr. Paul reviewed the x-ray results, noting that “x-ray was needed to start work up for IM
 2 to have ortho eval for knee replacement” and “Plan awaiting receipt of previous medical
 3 records.” (*Id.*)

4 On September 28, 2017, Plaintiff submitted an HNR stating: “To the Doctor, you
 5 forgot to do the medical release form for Oklahoma. I’m in a lot of pain and hope you can
 6 get the form sent to me and I can sign it and send it back. I just want the process to get
 7 started[;] my knee has been like this since 3/3/2013.” (Doc. 89-1 at 83.) Dr. Paul noted
 8 Plaintiff’s HNR in his medical chart on October 3, 2017, and wrote: “medical records were
 9 not obtained from OK, a completed release of information will be sent for IM to sign.” (*Id.*
 10 at 87.)

11 On October 4, 2017, Plaintiff submitted an HNR stating that Ibuprofen was not
 12 strong enough for his knee pain. (Doc. 106-1 at 91.) On October 5, 2017, Plaintiff saw
 13 Nurse Ayiyi for his knee pain; Plaintiff said Ibuprofen was ineffective and asked to change
 14 to a different pain medication. (Doc. 89-1 at 92.) Plaintiff was advised to use warm
 15 compresses, exercise and continue with Ibuprofen for now. (*Id.* at 93.) Plaintiff had active
 16 prescriptions for capsaicin cream, Ibuprofen 600 mg three times daily, and Imipramine 25
 17 mg daily. (*Id.*)

18 On October 17, 2017, Plaintiff saw Defendant NP Bass to provide Plaintiff with a
 19 release of information to request his knee arthroscopy workup from Oklahoma. (*Id.* at 97.)
 20 Plaintiff reported left leg chronic pain, numbness, tingling, weakness and gait problems
 21 and asked to change his Ibuprofen to Indomethacin.⁷ (*Id.*) Upon examination, Bass noted
 22 “no clubbing/cyanosis, full ROM, no deformity, no edema. Using a cane and a knee brace
 23 (left knee).” (*Id.* at 98.) Bass assessed Plaintiff as “clinically stable. Left knee deformity.”
 24 (*Id.*) Bass prescribed Indomethacin three times daily as needed in addition to Plaintiff’s
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 27 ⁷ Indomethacin is a NSAID used to treat mild to moderate acute pain and to relieve
 28 symptoms of arthritis and gout such as inflammation, swelling, stiffness, and joint pain.
 Mayo Clinic, Indomethacin (Oral Route), available at <https://www.mayoclinic.org/drugs-supplements/indomethacin-oral-route/description/drg-20069700> (last visited May 27, 2020).

1 active prescriptions for capsaicin cream, Ibuprofen 600 mg three times daily, and
 2 Imipramine. (*Id.*)

3 On January 15, 2018, Plaintiff filed an HNR asking to see a specialist to evaluate
 4 his knee and stating that he had twice filled out medical releases for his Oklahoma records.
 5 (*Id.* at 101.) Plaintiff wrote that he was in extreme pain and that the delay in treatment was
 6 causing further damage and arthritis in his hip and back. (*Id.*) The response from RN
 7 McDuffee states that Plaintiff was scheduled to see the provider. (*Id.*)

8 On January 30, 2018, Plaintiff saw NP Bass to “reassess left knee and status of
 9 requested documentation from pre-arthroplasty workup.”⁸ (*Id.* at 106.) Plaintiff told Bass
 10 he had been prepped for left knee arthroplasty while incarcerated in Oklahoma, but was
 11 transferred to Arizona before surgery occurred, and that his pain now was constant and
 12 affected all activities of daily living (ADLs). (*Id.*) Bass noted that he had submitted a
 13 release of information for Plaintiff’s Oklahoma records to the medical records staff on
 14 October 17, 2017. (*Id.*) Bass observed that Plaintiff walked with a pronounced limp and
 15 antalgic gate and was wearing an articulated brace on his left knee. (*Id.*) The brace was
 16 removed for examination and Plaintiff was unable to extend his knee to 180 degrees or flex
 17 his knee to 90 degrees and Plaintiff grimaced with manipulation. (*Id.*) Bass noted no
 18 erythema or effusion but there was a “marked deformity.” (*Id.*) Bass assessed Plaintiff
 19 with “left knee pain/deformity” and re-prescribed Ibuprofen 600 mg three times daily as
 20 needed. (*Id.* at 107.) Bass’s plan was to check on the medical records and to initiate a
 21 consult request for an MRI if the previous imaging from Oklahoma had not arrived. (*Id.*)

22 In a February 13, 2018 HNR, Plaintiff wrote that his back and hip on the right side
 23 “keep going out,” he was experiencing pain, and his feet were killing him. (Doc. 106-1 at
 24 95.) The response says, “nurse line scheduled” and “provider review scheduled.” (*Id.*)
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28 ⁸ Arthroplasty is also known as knee replacement surgery. Mayo Clinic, Knee
 Replacement, *available at* <https://www.mayoclinic.org/tests-procedures/knee-replacement/about/pac-20385276> (last visited May 27, 2020).

1 On March 11, 2018, NP Bass submitted a consultation request for an off-site
 2 “Radiology-MRI, UltrSnd, CAT.” (Doc. 89-1 at 110.) The request was denied and LPN
 3 Garner entered an Alternative Treatment Plan (ATP) stating:

4 CT would not be medically necessary, as notes indicate that
 5 advanced imaging was previously performed and that there has
 6 not been any acute change or deterioration that would require
 7 new or repeat imaging. Consider continued attempts to obtain
 8 prior MRI report, as well as educating the patient on ROM and
 strengthening exercises, activity modification, and
 conservative pain control measures.

9 *(Id.)*

10 On March 23, 2018, Plaintiff saw NP Bass to discuss the ATP and “refusal of UM
 11 [Utilization Management] to authorize CT.” (*Id.* at 112.) Bass did not examine Plaintiff
 12 but observed that he was ambulatory with a cane and had a pronounced limp. (*Id.*)

13 On March 25, 2018, Plaintiff filed an Inmate Informal Complaint Resolution about
 14 not receiving a CT scan or MRI for his knee. (*Id.* at 116.) Plaintiff wrote that he did receive
 15 an MRI in 2015 but those medical records seem to either be misplaced or lost and that he
 16 had been trying to get his knee fixed for five years. (*Id.*) Plaintiff said he suffers agonizing
 17 pain every time he walks, and he asked for pain management treatment until his old MRI
 18 records are located or that he receive a new MRI/CT scan to properly diagnose the damage
 19 to his knee. (*Id.*)

20 In an Inmate Grievance dated May 14, 2018, Plaintiff wrote that due to his knee he
 21 continues to suffer excessive and debilitating pain, swelling, decreased ROM, crepitus,
 22 balance and gait issues. (Doc. 106-1 at 83.) Plaintiff said he risks further injury throughout
 23 his foot, leg, lower back, and hip, and his existing arthritis is greatly exacerbated. (*Id.*)
 24 Plaintiff wrote that these conditions adversely affect his daily life activities and
 25 substantially limit his strength, endurance, walking, standing, and bending. (*Id.*) Plaintiff
 26 requested an MRI, effective treatment by a specialist, and pain management. (*Id.*)

27 On May 30, 2018, FHA Rankin responded to Plaintiff’s Inmate Grievance. (Doc.
 28 89-1 at 118.) Rankin said that after a review of Plaintiff’s medical records, it appeared that

1 Plaintiff had not seen a provider for his knee pain since October 15, 2017 and that she was
 2 scheduling Plaintiff to be re-evaluated.⁹ (*Id.*)

3 On June 5, 2018, Plaintiff saw NP Bass for his continued complaints of chronic knee
 4 pain and debility. (*Id.* at 121.) Plaintiff reported that he had increasing pain in his hip and
 5 ankle secondary to his unnatural gait, had lost 15 pounds in the previous three months, and
 6 was increasingly depressed. (*Id.*) Bass noted that Plaintiff was ambulatory with a cane
 7 and had a pronounced limp with an obvious deformity in the left knee and limited flexion
 8 of his left knee. (*Id.*) Bass assessed Plaintiff with “difficulty in walking, not elsewhere
 9 classified” and “pain in left knee.” (*Id.* at 122.) Plaintiff had active prescriptions for
 10 Imipramine and Ibuprofen and Bass noted that the prior request for an MRI was “ATP’d”
 11 and that he would submit a request “for an ortho evaluation secondary to x-ray results.”
 12 (*Id.*)

13 On June 16, 2018, Bass submitted a Consultation Request for off-site orthopedics.
 14 (Doc. 89-1 at 128.) The request was denied and an ATP entered by LPN Garner stated:

15 Surgical intervention would not be medically necessary at this
 16 time, as notes don’t indicate that conservative management
 17 options have been trialed [sic]. Consider a HEP [home
 18 exercise program] regimen and/or PT [physical therapy], and
 19 reserving orthopedic consult for severe pain that is
 uncontrolled despite nonsurgical options or an inability to
 carry out ADLs due to pain or ROM limitations.

20 (*Id.*)

21 Defendant NP Ende met with Plaintiff on June 26, 2018 to inform him of the ATP.
 22 (*Id.* at 130.) Ende noted that Plaintiff’s left knee was “grossly deformed, ROM extension
 23 180 degrees, flexion 90 degrees, crepitus with movement, ambulates with limp using cane.”
 24 (*Id.*) Ende ordered x-rays of Plaintiff’s left knee. (*Id.* at 131.) At that time, Plaintiff had
 25 prescriptions for Ibuprofen 600 mg three times daily and Imipramine, and Ende states in
 26 his Declaration that Plaintiff did not tell him those medications were not controlling his

27
 28 ⁹ Defendants assert that the date is incorrect and that Plaintiff was seen on January
 30, 2018 for assessment of his knee. (Doc. 89 at 9 n.4.)

1 pain, and Ende did not think it was medically appropriate to add any other medications at
 2 that time. (*Id.* at 245 ¶¶ 6-8.) Also, Ende did not think it would be fruitful to immediately
 3 request another orthopedic consultation because the alternative therapies recommended
 4 (home exercise program and/or PT) had not been tried yet. (*Id.* ¶ 9.) Plaintiff states that
 5 Ende knew that the ATP was not acceptable “because the need for specialist was obvious”
 6 and that “Ende knew by Plaintiff’s medical record that home exercises would not work,
 7 and Plaintiff’s “prior HNR, and informal and formal grievances that he was in severe level
 8 (10) pain as he was taking the prescribed medications.” (Doc. 106 at 32.)

9 On June 22, 2018, Plaintiff submitted an HNR requesting a specialist or “ortho
 10 doctor” to evaluate his knee. (Doc. 106-1 at 97.) Plaintiff wrote that FHA Rankin had said
 11 Plaintiff would be scheduled for a re-evaluation of his chronic knee injury, but he had not
 12 been seen yet. (*Id.*)

13 X-ray were taken of Plaintiff’s knees on July 2, 2018 and the results showed
 14 “[d]egenerative changes, medial compartmental narrowing and prior avulsion is again
 15 noted with no acute changes compared to 091117[.] DJD with prior medial tibial plateau
 16 avulsion.” (Doc. 89-1 at 134.) A comment on the x-ray report by Nancy Ochoa states,
 17 “externally visual appearance is grossly deformed compared with right knee.” (*Id.*)
 18 Defendant NP Ende noted on July 8, 2018: “abnormals noted, no urgent action required,
 19 communique to inmate” and “will review results with patient at next chronic care visit.”
 20 (*Id.*)

21 On July 6, 2018, Plaintiff submitted an HNR addressed to Ende stating that he
 22 cannot do the knee conditioning program without injuring his knee and perhaps his back,
 23 hip and ankle. (*Id.* at 136.) Plaintiff said he experienced extreme pain day and night and
 24 needed “immediate medical attention by a doctor or specialist. You can look at my knee
 25 and see it’s badly damage[d]. Please get me help! (*Id.*) RN McDuffee wrote in response
 26 that Ende had informed Plaintiff via communique that the x-rays required no urgent action
 27 and Ende would discuss the issue with Plaintiff at his next chronic care visit. (*Id.*)
 28

1 In an HNR dated July 8, 2018, Plaintiff asked if Ende would follow up on Plaintiff's
 2 knee and extreme pain, which kept him up all hours of the night, and he wrote that he was
 3 experiencing numbness in his feet and "knee burning all the time." (Doc. 106-1 at 101.)
 4 The response from RN McDuffee states that Plaintiff was seen by the provider on June 26
 5 for this. (*Id.*)

6 In an HNR dated September 16, 2018, Plaintiff wrote about his chronic knee pain
 7 and that he needed a wheelchair because he could not walk due to his knee. (Doc. 89-1 at
 8 138.) Plaintiff said the pain was unbearable even lying down and that the only relief was
 9 when he sat in a chair and did not move. (*Id.*) Plaintiff said he "can't keep this up. I'm
 10 begging you to help me deal with this issue, please!" (*Id.*) The response from RN McDuffee
 11 stated, "you are scheduled w/ provider." (*Id.*)

12 On September 21, 2018, Plaintiff saw NP DeMello about his left knee pain and
 13 reported that he did one session of "rehab/PT," but it was too traumatic and painful to
 14 continue, and that there had been many unsuccessful attempts to get his records from
 15 Oklahoma. (*Id.* at 140.) Plaintiff told DeMello that he had surgery after suffering a patellar
 16 fracture in March 2013, that he fell after the surgery and an x-ray showed bone fragments
 17 from a new injury, and an "ortho" "recommended a full knee replacement," but he was
 18 transferred to Arizona before he could have the surgery. (*Id.*) Plaintiff reported that his
 19 pain was constant at "9/10+," he was unable to walk long distances, he had difficulty
 20 standing for long periods of time, difficulty in tending to his ADLs in one sitting, and had
 21 to take breaks to give his knee a rest. (*Id.*) Plaintiff said the pain had increased with
 22 "snapping, cracking and other grinding feelings in [his] knee." (*Id.*) DeMello observed
 23 that Plaintiff's left knee "is visibly different from right, significantly larger with bony
 24 prominences." (*Id.*) She wrote that it was difficult to evaluate Plaintiff and that he "would
 25 stiffen leg or resist passive rom and grimace and grunt, making statements of how much
 26 pain he was in or that h[is] knee was on fire." (*Id.*) DeMello offered Plaintiff Cymbalta,
 27 Nortriptyline, and Topamax but Plaintiff said he had tried all those medications and none
 28 of them worked, but he eventually asked to start Cymbalta. (*Id.*) DeMello assessed

1 Plaintiff with “left knee pain” and planned to discontinue Ibuprofen because Plaintiff said
 2 it was not effective and to try Mobic and Cymbalta. (*Id.* at 141–142.) DeMello offered
 3 Plaintiff a home exercise program but Plaintiff said he had too much pain to do the
 4 exercises. (*Id.*) Plaintiff asked for a wheelchair, but DeMello told Plaintiff that he does
 5 not have a condition that necessitates a wheelchair. (*Id.* at 140, 142.)

6 DeMello submitted a Consultation Request that day for “MRI, UltrSnd, CAT.” (*Id.*
 7 at 143.) The request was denied; an ATP entered by LPN Garner states, “Medical necessity
 8 not demonstrated. Consider a [home exercise program] regimen and/or PT.” (*Id.*)

9 On October 16, 2018, Plaintiff met with DeMello to discuss “ATP regarding MRI
 10 of knee.” (*Id.* at 145.) DeMello noted that Plaintiff was unhappy with the ATP and that
 11 he said he had been doing a home exercise program since June 2018, but his pain had
 12 increased and was not improving. (*Id.*) DeMello planned to discontinue Meloxicam, start
 13 Ibuprofen 600 mg three times daily, use analgesic cream as needed, and refer Plaintiff to
 14 physical therapy. (*Id.* at 146–47.) That same day, DeMello submitted a Consultation
 15 Request for off-site physical therapy. (*Id.* at 148.)

16 A Corizon Authorization Letter dated October 17, 2018 indicates that Plaintiff was
 17 authorized to have one off-site physical therapy visit. (*Id.* at 152.) In the section of the
 18 form reserved for the consulting physician, L. Diebler wrote on November 29, 2018, that
 19 “patient is a 54 [year old male with] a history of L knee pain for 5 years. [Patient’s] ROM
 20 is limited to -20-35 [degrees] Pt states pain @ 10/10. Pt states physician states he
 21 needs a TKR [total knee replacement] A.S.A.P. Pt c/o [complains of] bone on bone pain
 22 [a]ffecting his health-safety.” (*Id.*) Deibler’s recommendation was for Plaintiff to continue
 23 physical therapy for 6 to 8 visits “for a pre-surgery strengthening program.” (*Id.*)

24 On December 10, 2018, Plaintiff submitted an HNR stating that he needed a
 25 wheelchair because his knee was swollen and “hurts really bad to walk on.” (*Id.* at 154.)
 26 Plaintiff saw RN McDuffee that day and McDuffee noted that Plaintiff’s left knee was
 27 warm and “swollen at least twice as large as left [sic] knee.” (*Id.* at 156.) McDuffee
 28 assessed Plaintiff with “[a]lteration in comfort r/t left knee pain,” prescribed capsaicin

1 cream, gave a three-day order for Plaintiff to have his meals in his housing, medical ice,
 2 and a knee sleeve. (*Id.* at 157.)

3 On December 12, 2018, NP DeMello submitted a Consultation Request for off-site
 4 physical therapy, noting “[r]eferral to PT—eval completed, recommendation for 8
 5 session[s] for pre-surgery strengthening.” (*Id.* at 161.) That request was approved for 8
 6 visits on December 18, 2018. (*Id.* at 162, 170.)

7 On January 31, 2019, Plaintiff saw NP McElroy for his chronic knee pain that was
 8 not improving. (*Id.* at 165.) Upon examination, McElroy observed that Plaintiff had only
 9 20-35 degrees flexion with the left knee and then only with extreme pain. (*Id.*) McElroy
 10 attempted “posterior and anterior drawer,” but was unsuccessful due to “rigidity of knee
 11 and increased pain and unable to laterally or medially flex knee with Lachman maneuver
 12 [due to] decreased ROM and extreme pain.” (*Id.*) Plaintiff had active prescriptions for
 13 capsaicin cream, analgesic balm, and Ibuprofen, and McElroy prescribed Tramadol twice
 14 daily as needed and increased the strength of capsaicin cream.¹⁰ (*Id.* at 166.) McElroy
 15 planned for Plaintiff to “continue with physical therapy as able” and use a “wheelchair for
 16 compromised ADL’s and difficulty with mobility,” and she noted she would recommend
 17 an MRI of the knee and a follow-up with orthopedics if indicated by the MRI because
 18 Plaintiff “has failed conservative management and continues to have uncontrolled pain
 19 with no relief or improvement in knee function.” (*Id.* at 167.)

20 That same day, McElroy submitted a Consultation Request for “MRI, UltrSnd,
 21 CAT.” (*Id.* at 164.) The request was denied and LPN Garner entered an ATP stating:
 22 “MRI would not be medically necessary, as the patient is noted by x-ray to have DJD. PT
 23 visits have been approved, but only the evaluation has taken place so far. Consider moving
 24 forward with course of PT followed by re-assessment.”¹¹ (*Id.*)

25
 26 ¹⁰ Tramadol (brand name, Ultram) is used to relieve moderate to moderately severe
 27 pain and the extended-release capsules or tablets are used for chronic pain. Mayo Clinic,
 Tramadol (Oral Route), available at <https://www.mayoclinic.org/drugs-supplements/tramadol-oral-route/description/drg-20068050> (last visited May 27, 2020).

28 ¹¹ Defendants state that the consultation request was denied by the Utilization
 Management Team. (Doc. 89 ¶ 46.)

1 On February 8, 2019, Plaintiff saw NP McElroy for his chronic knee pain, which
 2 was not improving. (*Id.* at 172.) Plaintiff reported that he was having extreme difficulty
 3 with physical therapy, felt it was making his pain worse, and had not improved his ROM.
 4 (*Id.*) McElroy noted that physical therapy recommended “continuing for pre-op
 5 strengthening especially if surgery is planned however their last note stated that it is bone
 6 on bone and that there is limited possibilities of rehab.” (*Id.*) Upon examination, McElroy
 7 found that Plaintiff’s left knee was unchanged from the last visit except that it was “even
 8 more tender to touch with 10/10 pain especially after physical therapy visit yesterday.”
 9 (*Id.*) McElroy assessed Plaintiff with “left knee DJD with bone on bone.” (*Id.* at 173.)
 10 McElroy planned to recommend an MRI of the knee, referral to a surgeon, a wheelchair,
 11 physical therapy as able, and Ultram (Tramadol) for pain. (*Id.* at 174.)

12 McElroy submitted a Consultation Request for the MRI that same day, but it was
 13 denied and an ATP recommended an orthopedic evaluation. (Doc. 89 ¶ 48.) The “Action
 14 Taken Comments” on the consultation request state:

15 Last 2 physical therapy notes show that IM has palpable bony
 16 protrusion with physical bone on bone crepitus on exam and
 17 last xray with DJD and medial compartment narrowing —
 18 physical exam correlates with PT and xray for bone on bone —
 19 IM with progressive inability now to weight bear and ambulate
 20 on knee even with brace [due to] grinding and increased pain
 — Per PT and per provider IM is a candidate for TKA
 evaluation for TKA vs MRI which orthopedics would likely
 want.

21 (*Id.* at 175.)

22 At a physical therapy appointment on February 12, 2019, L. Deibler noted that
 23 Plaintiff had continued pain in the left knee with severe atrophy and that Plaintiff was a
 24 candidate for total knee replacement. (*Id.* at 177.) The same note about Plaintiff being a
 25 candidate for total knee replacement was made at a February 14, 2019 physical therapy
 26 appointment. (*Id.* at 179.)

27

28

1 On February 18, 2019, NP McElroy submitted a Consultation Request for an off-
 2 site orthopedics visit to evaluate Plaintiff's knee and possible surgery. (*Id.* at 181.) The
 3 record indicates that the request was approved. (*See id.* at 182.)

4 At a February 19, 2019 physical therapy session, L. Diebler noted no changes, that
 5 Plaintiff ambulated with an altered gait, and weight bearing was becoming more difficult.
 6 (*Id.* at 184.) Plaintiff saw NP McElroy that same day to discuss the ATP for an orthopedic
 7 evaluation in lieu of an MRI. (*Id.* at 185.) Upon examination, McElroy noted no change
 8 from the last exam except that the knee was even more tender to touch with 10/10 pain
 9 especially after physical therapy. (*Id.*) McElroy prescribed medical ice, recommended
 10 that Plaintiff continue with physical therapy as able to help with pre-op strengthening, if
 11 surgery is indicated. (*Id.* at 187.) She also noted that she would recommend an MRI of
 12 the knee and then referral to a surgeon "however ATP of MRI again so will refer directly
 13 to orthopedics and will attempt to get the MRI that now has been requested 3 times from
 14 Oklahoma done in 2015." (*Id.*)

15 At his fifth physical therapy appointment on February 21, 2019, L. Diebler noted
 16 that Plaintiff still had 10/10 pain, decreasing ROM, no quad control, and "since Pt [patient]
 17 unable to extend knee—TKR/ortho-consult A.S.A.P." (*Id.* at 190.) At his sixth
 18 appointment on February 26, 2019, Plaintiff reported that he had fallen due to his knee
 19 giving way and that the pain, at 10/10, was getting worse. (*Id.* at 192.) Diebler noted
 20 "needs TKR—starting to be a safety issue due to instability." (*Id.*) At a February 28, 2019
 21 physical therapy session, Diebler again noted "needs TKR A.S.A.P." (*Id.* at 194.) At
 22 Plaintiff's last physical therapy visit on March 5, 2019, Diebler again noted that Plaintiff
 23 was a candidate for total knee replacement. (*Id.* at 196.)

24 In a March 14, 2019 HNR, Plaintiff requested an increase in his Tramadol dosage
 25 because he was in constant pain and the pain medication did not last through the night. (*Id.*
 26 at 198.) RN McDuffee increased Plaintiff's Tramadol dosage that day to 50 mg, one to
 27 two tablets, twice daily. (*Id.* at 200).

28

1 On March 19, 2019, Plaintiff had an off-site orthopedics appointment with Dr. John
 2 Wheeler at Banner Health who reviewed x-rays taken that day and assessed Plaintiff with
 3 “fracture of medial plateau of left tibia,” “left medial tibia plateau, nonunion,” acute knee
 4 pain, and osteoarthritis. (*Id.* at 203–204.) Dr. Wheeler referred Plaintiff to Dr. Woodruff
 5 to discuss a possible left total knee replacement. (*Id.* at 203.)

6 On March 21, 2019, Dr. Paul, submitted a Consultation Request for an off-site
 7 orthopedics visit, noting:

8 IM [inmate] with known DJD and bone on bone and will likely
 9 require total knee surgery as he is severely compromised in
 10 ADL's and in 10/10 pain. He has failed conservative treatment
 11 including PT – PT notes that there is little they can do but
 12 recommend continuing only for strengthening of quad muscles
 13 in anticipation of surgery[.] MRI has now been ATP'ed x 2
 14 and recommendations to try PT first has now been done and is
 15 not working. Per last ATP will recommend Pt to go directly to
 16 orthopedics.

17 IM has been seen by orthopedics and the following
 18 recommendation has been made: TOTAL KNEE
 19 REPLACEMENT REFER TO DR. WOODRUFF. Please
 20 authorize this consult.

21 (*Id.* at 206.) The document does not indicate if this request was approved or not but says
 22 “Referred to UM Team for Review” on March 22, 2019.¹² (*Id.*)

23 On April 2, 2019, Dr. Paul ordered a chest x-ray “for pre-op.”¹³ (*Id.* at 208.)

24 ¹² Defendants do not provide evidence that the surgery was approved, although it
 25 apparently was because Plaintiff did have total knee replacement surgery on July 1, 2019.
 26 There is also no evidence in the record showing that Plaintiff saw Dr. Woodruff prior to
 27 surgery or Dr. Woodruff's findings or recommendations.

28 ¹³ That same day, the Court granted in part Plaintiff's motion for a preliminary
 injunction filed on January 16, 2019; the Court required that Plaintiff see an orthopedic
 knee specialist on an urgent basis and that Corizon provide an MRI or other tests
 recommended or ordered by the specialist as well as any medical equipment recommended
 or prescribed by the specialist. (Doc. 48.) At that time, the Court only had certain medical
 records through December 12, 2018 and Plaintiff's averment that Corizon's Utilization
 Management Team had denied NP McElroy's January 29, 2019 request for an MRI. (*Id.*)

1 On April 5, 2019, Plaintiff saw NP Ende for “H&P/EKG for pre-op.” (*Id.* at 211.)
 2 Ende noted that Plaintiff’s physical exam was normal except for his left knee, that his ECG
 3 was normal, and Plaintiff was cleared for surgery. (*Id.* at 212, 214.)

4 On April 23, 2019, Dr. Paul submitted an urgent Consultation Request for off-site
 5 orthopedics, noting that Plaintiff had been seen by orthopedics with the recommendation
 6 for a “total knee replacement refer to Dr. Woodruff.” (Doc. 57 at 28.) Dr. Paul wrote that
 7 Plaintiff “needs an urgent office visit prior to surgery[.] The surgery has already been
 8 authorized.” (Doc. 57 at 28.) The request was referred to the UM Team. (*See id.*)

9 Defendants assert that Plaintiff had an off-site consult with an orthopedic surgeon
 10 on May 1, 2019, that a total knee arthroplasty was recommended, and that Plaintiff was
 11 prescribed Percocet 5/325, which Dr. Paul substituted with Tramadol. (Doc. 89 ¶ 63.)
 12 Defendants do not submit the record from the orthopedic surgeon but only provide the
 13 Consultation Request Action on which Dr. Paul commented, “I see no benefit for
 14 nonsurgical treatment[.] [P]lan: follow orthopedic surgeon’s recommendations however
 15 will substitute tramadol for Percocet as it is not formulary.” (Doc. 89-1 at 220.)

16 June 30, 2019 was the last day Corizon was the provider of healthcare services at
 17 certain ADC facilities. (Doc. 89 ¶ 64.)

18 On July 1, 2019, Plaintiff had left total knee replacement surgery by Dr. Woodruff
 19 at Banner Baywood Medical Center in Mesa, Arizona.¹⁴ (*Id.* ¶ 65; Doc. 106-1 at 120.)

20 **IV. Eighth Amendment**

21 Under the Eighth Amendment, a prisoner must demonstrate that a defendant acted
 22 with “deliberate indifference to serious medical needs.” *Jett v. Penner*, 439 F.3d 1091,
 23 1096 (9th Cir. 2006) (citing *Estelle v. Gamble*, 429 U.S. 97, 104 (1976)). There are two
 24 prongs to the deliberate-indifference analysis: an objective prong and a subjective prong.
 25 First, a prisoner must show a “serious medical need.” *Jett*, 439 F.3d at 1096 (citations

27 ¹⁴ Although Plaintiff’s post-surgery care was the subject of one of Plaintiff’s
 28 motions for injunctive relief, the parties did not submit evidence of Plaintiff’s post-surgery
 care in their summary judgment briefing, and Plaintiff did not argue in his summary
 judgment response that anyone involved in his post-surgery care was deliberately
 indifferent to his serious medical needs.

1 omitted). A “‘serious’ medical need exists if the failure to treat a prisoner’s condition could
 2 result in further significant injury or the ‘unnecessary and wanton infliction of pain.’”
 3 *McGuckin v. Smith*, 974 F.2d 1050, 1059-60 (9th Cir. 1992), *overruled on other grounds*
 4 by *WMX Techs., Inc. v. Miller*, 104 F.3d 1133, 1136 (9th Cir. 1997) (en banc) (internal
 5 citation omitted). Examples of a serious medical need include “[t]he existence of an injury
 6 that a reasonable doctor or patient would find important and worthy of comment or
 7 treatment; the presence of a medical condition that significantly affects an individual’s
 8 daily activities; or the existence of chronic and substantial pain.” *McGuckin*, 974 F.2d at
 9 1059-60.

10 Second, a prisoner must show that the defendant’s response to that need was
 11 deliberately indifferent. *Jett*, 439 F.3d at 1096. “Deliberate indifference is a high legal
 12 standard.” *Toguchi v. Chung*, 391 F.3d 1051, 1060 (9th Cir. 2004). “Mere ‘indifference,’
 13 ‘negligence,’ or ‘medical malpractice’ will not support this cause of action.” *Broughton v.*
 14 *Cutter Labs.*, 622 F.2d 458, 460 (9th Cir. 1980) (citing *Estelle*, 429 U.S. at 105-06). Even
 15 gross negligence is insufficient to establish deliberate indifference to serious medical
 16 needs. *Wood v. Housewright*, 900 F.2d 1332, 1334 (9th Cir. 1990). Instead, an official
 17 acts with deliberate indifference if he “knows of and disregards an excessive risk to inmate
 18 health or safety; to satisfy the knowledge component, the official must both be aware of
 19 facts from which the inference could be drawn that a substantial risk of serious harm exists,
 20 and he must also draw the inference.” *Farmer v. Brennan*, 511 U.S. 825, 837 (1994).
 21 “Prison officials are deliberately indifferent to a prisoner’s serious medical needs when
 22 they deny, delay, or intentionally interfere with medical treatment,” *Hallett v. Morgan*, 296
 23 F.3d 732, 744 (9th Cir. 2002) (internal citations and quotation marks omitted), or when
 24 they fail to respond to a prisoner’s pain or possible medical need. *Jett*, 439 F.3d at 1096.
 25 “A difference of opinion does not amount to deliberate indifference to [a plaintiff’s] serious
 26 medical needs.” *Sanchez v. Vild*, 891 F.2d 240, 242 (9th Cir. 1989). A mere delay in
 27 medical care, without more, is insufficient to state a claim against prison officials for
 28 deliberate indifference. *See Shapley v. Nevada Bd. of State Prison Comm’rs*, 766 F.2d 404,

1 407 (9th Cir. 1985). The indifference must be substantial. The action must rise to a level
2 of “unnecessary and wanton infliction of pain.” *Estelle*, 429 U.S. at 105.

3 **V. Discussion**

4 **A. Serious Medical Need**

5 Defendants do not argue that Plaintiff’s knee injuries, DJD, osteoarthritis, and pain
6 were not serious medical needs. Plaintiff and his medical records document Plaintiff’s
7 complaints of knee injury, pain and arthroscopic surgery going back to 2013 and
8 subsequent diagnoses of chronic knee pain, polytrauma, osteoarthritis, DJD, left knee
9 deformity, fracture of medial plateau of left tibia, and total knee replacement surgery in
10 2019.

11 This record supports that Plaintiff suffered a serious medical need. The analysis
12 therefore turns to the deliberate-indifference prong.

13 **B. Deliberate Indifference**

14 **1. Defendant Elijah**

15 Defendants argue that Elijah assessed Plaintiff once, communicated his x-ray results
16 to him and told him no abnormal bone fragments were identified but there were
17 degenerative changes, and she offered Plaintiff non-narcotic alternatives to the narcotic
18 pain relievers he requested. (Doc. 88 at 22.) Plaintiff argues that when he saw Dr. Elijah
19 he complained of bone-on-bone grinding inside his knee and that “logic dictates that
20 reasonable medical staff would prescribe pain medication that was actually use[d] to
21 control serious pain,” but she did not, and she did not “begin a referral to the Corizon
22 Utilization Management unit for a specialist off-site appointment.” (Doc. 105 at 25.)
23 Plaintiff contends that Dr. Elijah’s inadequate treatment “was as if no treatment was
24 prescribed at all.” (*Id.*)

25 The record reflects that Plaintiff saw Dr. Elijah once—on June 7, 2017. Dr. Elijah
26 examined Plaintiff, noted an obvious deformity in the left knee, swelling, and limited
27 ROM. (Doc. 89-1 at 66.) Although Plaintiff requested Tylenol #3, Tramadol, Gabapentin
28 or Baclofen, Dr. Elijah found no medical indication for those medications and offered

1 Plaintiff alternatives such as Nortriptyline, Cymbalta and NSAIDs. (*Id.*) Plaintiff
 2 requested Ibuprofen, which Dr. Elijah prescribed, along with capsaicin cream, and she
 3 ordered labs, including a rheumatoid profile, and a left knee brace. (*Id.* at 68.) Dr. Elijah
 4 planned to get Plaintiff's medical records from Oklahoma and then discuss a plan of care
 5 with Plaintiff. (*Id.*)

6 Plaintiff's one encounter with Dr. Elijah was an isolated incident, and for an isolated
 7 incident to rise to deliberate indifference, it must be egregious in nature. *McGuckin*, 974
 8 F.2d at 1060-61 (repeated failure to properly treat a prisoner or a single failure that is
 9 egregious strongly suggests deliberate indifference); *Wood*, 900 F.2d at 1334 (“[i]n
 10 determining deliberate indifference, we scrutinize the particular facts and look for
 11 substantial indifference in the individual case, indicating more than mere negligence or
 12 isolated occurrences of neglect”). “[T]he more serious the medical needs of the prisoner,
 13 and the more unwarranted the defendant's action in light of those needs, the more likely it
 14 is that a plaintiff has established ‘deliberate indifference’ on the part of the defendant.”
 15 *McGuckin*, 974 F.2d at 1061.

16 Here, there is no evidence that Dr. Elijah's actions were egregious or rose to the
 17 level of deliberate indifference to Plaintiff's serious medical needs. Dr. Elijah did one
 18 exam of Plaintiff and planned to get Plaintiff's medical records from Oklahoma to further
 19 develop a plan of care. In the meantime, she prescribed pain relievers—albeit not what
 20 Plaintiff wanted—ordered labs and a knee brace. There is no evidence that Dr. Elijah knew
 21 of and disregarded an excessive risk to Plaintiff's health or safety or that she failed to
 22 respond to Plaintiff's pain or possible medical need. Plaintiff's disagreement with the
 23 treatment he received does not constitute deliberate indifference because there is no
 24 evidence in the record that the treatment he received on this one occasion was “medically
 25 unacceptable” under the circumstances. *Colwell v. Bannister*, 763 F.3d 1060, 1068 (9th
 26 Cir. 2014). While there is no evidence that Dr. Elijah ever contacted Oklahoma to obtain
 27 Plaintiff's medical records, this failure may be evidence of negligence but it does not rise
 28 to the level of deliberate indifference.

1 Accordingly, based on this record, there is no genuine issue of material fact and the
 2 Court will grant summary judgment to Defendant Elijah.

3 **2. Defendant Bass**

4 Defendants argue that NP Bass was consistently responsive to Plaintiff's medical
 5 needs and there is no showing that NP Bass's course of treatment was medically
 6 unacceptable or that he chose that course of treatment in a conscious disregard of an
 7 excessive risk to Plaintiff. (Doc. 88 at 20.) Plaintiff responds that Bass should have
 8 appealed the ATPs, but did not, and instead prescribed Ibuprofen and Imipramine, "an
 9 anxiety pill, which did not stop Plaintiff's pain and suffering." (Doc. 105 at 28.) He also
 10 argues that treatment "was tactically denied because Corizon staff Elijah then Bass were
 11 waiting on the mythical medical records from Oklahoma" while he suffered tremendous
 12 pain. (*Id.* at 27.) And, he contends that if his knee had been treated earlier than July 2019,
 13 it is possible only part of his knee would have needed to be replaced, and he appears to
 14 argue that he might not have developed arthritis in the back, hip and knee. (*Id.*)

15 The record reflects that Plaintiff saw NP Bass four times. At an October 17, 2017
 16 appointment, Bass noted Plaintiff's report of left leg chronic pain, numbness, tingling,
 17 weakness and gait problems, and upon examination, noted no clubbing/ cyanosis,
 18 deformity, edema and full ROM. (Doc. 89-1 at 98.) Bass assessed Plaintiff as "clinically
 19 stable" with a left knee deformity, and at Plaintiff's request, prescribed Indomethacin,
 20 which was in addition to Plaintiff's current prescriptions for Ibuprofen 600 mg three times
 21 daily, Imipramine 25 mg daily, and capsaicin cream. (*Id.*) At a January 30, 2018
 22 appointment, Plaintiff was unable to extend his knee to 180 degrees or flex his knee to 90
 23 degrees, there was no erythema or effusion, and Bass noted a "marked deformity." (*Id.* at
 24 107.) Bass noted that he had requested Plaintiff's Oklahoma medical records and he
 25 planned to check on that request and to initiate a consult request for an MRI if the previous
 26 imaging from Oklahoma did not arrive. (*Id.* at 107.) Bass re-prescribed Ibuprofen 600 mg
 27 three times daily. (*Id.*) On March 11, 2018, Bass submitted a consultation request for an
 off-site MRI, but the request was denied and the ATP said to continue attempts to obtain

1 the prior MRI report. (*Id.* at 110.) Plaintiff's last visit with Bass was on June 5, 2018;
 2 Bass noted that his prior request for an MRI was "ATP'd" and so he submitted a
 3 consultation request for an off-site orthopedics evaluation, but that request was also denied
 4 in favor of an ATP of "conservative management options." (*Id.* at 122, 125-128)

5 Plaintiff has not presented any evidence that Bass's failure to appeal the two ATPs
 6 was medically inappropriate or in deliberate indifference to Plaintiff's serious medical
 7 needs. The record reflects that Bass consistently addressed Plaintiff's concerns and
 8 attempted to get further testing and an outside orthopedics consultation for Plaintiff, but
 9 those requests were denied. Also, Plaintiff does not present any evidence, other than his
 10 speculation, to support that he might not have needed a total knee replacement or that he
 11 would not have developed other issues if his knee had been treated sooner. In fact, Plaintiff
 12 has consistently asserted that an orthopedic doctor in Oklahoma told him in 2015 that he
 13 needed a total knee replacement.

14 Thus, based on this record, there is no evidence that NP Bass knew of and
 15 disregarded an excessive risk to Plaintiff's health or safety or that he failed to respond to
 16 Plaintiff's pain or possible medical need, and the Court will grant summary judgment to
 17 Defendant Bass.

18 **3. Defendant Ende**

19 Defendants argue that Plaintiff has not shown that Ende repeatedly failed to treat
 20 him properly and Plaintiff suffered no injury attributable to Ende's alleged failure to
 21 provide treatment. (Doc. 88 at 21-22.) Plaintiff responds that when he saw Ende on June
 22 26, 2018, Ende saw how "grossly deformed his left knee was with crepitus" but he failed
 23 to appeal the denial of the consultation request for an orthopedic evaluation and ATP of a
 24 home exercise program. (Doc. 105 at 30.)

25 The record reflects that Ende reviewed x-rays taken of Plaintiff's left knee on May
 26 6, 2017, which showed "[n]o fracture or destructive process. Pending AP view.
 27 Degenerative changes in lateral view presented." (Doc. 89-1 at 45.) Ende noted the x-rays
 28 were "abnormal, no action indicated." (*Id.*) Between October 2017 and June 2018,

1 Plaintiff submitted at least five HNRs about his pain and the ineffectiveness of the
 2 medications he had been prescribed for pain, and at every provider visit during that time
 3 period Plaintiff described his pain, usually rating it at 8/10 and sometimes 10/10, and he
 4 complained about the ineffectiveness of his pain medications. The record further reflects
 5 that Ende saw Plaintiff on June 26, 2018 and Ende noted that Plaintiff's left knee was
 6 "grossly deformed, ROM extension 180 degrees, flexion 90 degrees, crepitus with
 7 movement, ambulates with limp using cane. (*Id.* at 130.) Ende told Plaintiff at that visit
 8 that the consultation request for an orthopedic evaluation had been denied and Ende
 9 ordered x-rays of Plaintiff's left knee. (*Id.*) The x-rays showed degenerative changes and
 10 "prior avulsion," but no acute changes compared to x-rays taken September 11, 2017, and
 11 Nancy Ochoa, who apparently took the x-rays, noted "externally visual appearance is
 12 grossly deformed compared with right knee." (*Id.* at 134.) Ende's review of the x-ray
 13 report states, "abnormals noted, no urgent action required" and that he "will review results
 14 with patient at next chronic care visit." (*Id.*) After that Plaintiff submitted HNRs addressed
 15 to Ende on July 6 and July 8, 2018 regarding his extreme pain and inability to do the knee
 16 conditioning program, and the responses from RN McDuffee stated that the x-rays required
 17 no urgent action, that Ende would discuss the issue at Plaintiff's next chronic care visit,
 18 and that Plaintiff was seen by the provider on June 26 for this. (*Id.* at 136; Doc. 106-1 at
 19 101.) Plaintiff filed another HNR on September 16, 2018 about his unbearable knee pain,
 20 his need for a wheelchair, and begging for help. (*Id.* at 138.) The response from RN
 21 McDuffee states that Plaintiff was scheduled with a provider. (*Id.*)

22 Based on this record, there is a genuine issue of material fact whether Defendant
 23 Ende was deliberately indifferent to Plaintiff's serious medical needs. First, Defendants
 24 do not explain why, even though Ende noted that two of Plaintiff's x-rays were "abnormal,"
 25 no action was required. Second, Plaintiff's medical record is replete with Plaintiff's
 26 complaints of extreme pain both to various providers and in HNRs, some of which were
 27 addressed to Ende. The inference can be made that the Ende was aware of these HNRs
 28 and Plaintiff's pain complaints and yet Ende took no action with respect to Plaintiff's

1 complaints of severe pain. *See Jett*, 439 F.3d at 1094, 1097 (finding that as the party
 2 opposing summary judgment, the plaintiff was entitled to an inference that the defendant
 3 prison doctor was aware of the medical slips the plaintiff continued to submit asking to be
 4 sent to a specialist for treatment for a fractured thumb).

5 Accordingly, the Court will deny summary judgment to Defendant Ende.

6 **4. Defendant Corizon**

7 To support a § 1983 claim against a private entity performing a traditional public
 8 function, such as providing medical care to prisoners, a plaintiff must allege facts to support
 9 that his constitutional rights were violated as a result of a policy, decision, or custom
 10 promulgated or endorsed by the private entity. *See Tsao v. Desert Palace, Inc.*, 698 F.3d
 11 1128, 1138-39 (9th Cir. 2012) (extending the “official policy” requirement for municipal
 12 liability under *Monell v. Dep’t of Soc. Servs.*, 436 U.S. 658, 691 (1978), to private entities
 13 acting under color of law). Under *Monell*, a plaintiff must show: (1) he suffered a
 14 constitutional injury; (2) the entity had a policy or custom; (3) the policy or custom
 15 amounted to deliberate indifference to the plaintiff’s constitutional right; and (4) the policy
 16 or custom was the moving force behind the constitutional injury. *See Monell*, 436 U.S. at
 17 691-94; *Mabe v. San Bernardino Cnty., Dep’t of Pub. Soc. Servs.*, 237 F.3d 1101, 1110-11
 18 (9th Cir. 2001).

19 **a) Constitutional Injury**

20 Defendants argue that Plaintiff cannot show any actual injury attributable to any
 21 Corizon and that his chronic knee pain was continuously and appropriately assessed and
 22 treated by medical providers, first with conservative measures and then with surgery “when
 23 it was determined surgical intervention was medically appropriate (Doc. 88 at 28.)
 24 Defendants contend that “[w]hile Plaintiff alleges that surgical intervention should have
 25 been provided sooner without attempting conservative measures first, Plaintiff has
 26 provided no evidence that this course was medically appropriate [sic] or that the course
 27 taken by a multitude of medical providers was not medically appropriate.” (*Id.*)

28

1 As set forth above, to support an Eighth Amendment violation, a prisoner must
2 demonstrate a serious medical need and deliberate indifference to that need. *Jett*, 439 F.3d
3 at 1096. As the Court previously found, the record supports that Plaintiff had a serious
4 medical need and there is a question of fact whether Defendant Ende was deliberately
5 indifferent to that need.

6 Moreover, Defendants ignore the evidence that while Plaintiff was in Oklahoma, he
7 did try physical therapy in December 2015, which left him in such pain that he could not
8 walk or hobble anywhere. (Doc. 106 at 6.) Plaintiff saw an orthopedic surgeon around
9 that same time because Dr. Balogh submitted a Consult Request for an orthopedic surgery
10 consultation on October 4, 2016, noting that an orthopedist in Ada, Oklahoma had
11 recommended left total knee replacement in December 2015 and that ODC would need
12 approval from Arizona to proceed with any surgery. Once Plaintiff returned to Arizona in
13 April 2017, it took another two years before Plaintiff finally had an off-site orthopedics
14 appointment on March 19, 2019 and knee replacement surgery on July 1, 2019, three and
15 a half years after the initial recommendation for knee replacement surgery. In the
16 meantime, Plaintiff was continually reporting to providers the extreme pain he was in,
17 difficulties ambulating and performing his ADLs, and nearly every provider noted the
18 deformity in Plaintiff's knee, decreased mobility and ROM and difficulty with ADLs, and
19 several providers sought MRIs and an orthopedics appointment and almost all those
20 requests were denied by unknown persons.

21 A reasonable jury could find that this delay in treatment was in deliberate
22 indifference to Plaintiff's serious medical needs. *Wood*, 900 F.2d at 1334. A reasonable
23 jury could also find that Plaintiff was harmed by the years-long delay in receiving knee
24 replacement surgery and the intervening years of pain, loss of mobility, and difficulties in
25 performing his ADLs. *See Jett*, 439 F.3d at 1096; *see Hunt v. Dental Dep't*, 865 F.2d 198,
26 200 (1989) (delay in providing medical treatment does not constitute Eighth Amendment
27 violation unless delay was harmful). The fact that Plaintiff was seen regularly by medical
28 staff does not prevent a finding a deliberate indifference. *See Lopez v. Smith*, 203 F.3d

1 1122, 1132 (9th Cir. 2000) (prisoner does not have to prove that he was completely denied
 2 medical care). A failure to competently treat a serious medical condition, even if some
 3 treatment is prescribed, may constitute deliberate indifference in a particular case. *Ortiz v.*
 4 *City of Imperial*, 884 F.2d 1312, 1314 (9th Cir. 1989) (“access to medical staff is
 5 meaningless unless that staff is competent and can render competent care”); *see Estelle*,
 6 429 U.S. at 105 & n.10 (the treatment received by a prisoner can be so bad that the
 7 treatment itself manifests deliberate indifference).

8 In light of the above, there is a question of fact whether Plaintiff suffered a
 9 constitutional injury, thereby satisfying the first prong under *Monell*.

10 **b) Policy or Custom**

11 A policy is “a deliberate choice to follow a course of action” made by the officials
 12 or entity “responsible for establishing final policy with respect to the subject matter in
 13 question.” *Oviatt v. Pearce*, 954 F.2d 1470, 1477 (9th Cir. 1992). A policy can be one of
 14 action or inaction. *Long v. Cnty. of L.A.*, 442 F.3d 1178, 1185 (9th Cir. 2006). A “custom”
 15 for purposes of municipal liability is a “widespread practice that, although not authorized
 16 by written law or express municipal policy, is so permanent and well-settled as to constitute
 17 a custom or usage with the force of law.” *St. Louis v. Praprotnik*, 485 U.S. 112, 127 (1988).
 18 “Liability for improper custom may not be predicated on isolated or sporadic incidents; it
 19 must be founded upon practices of sufficient duration, frequency and consistency that the
 20 conduct has become a traditional method of carrying out policy.” *Trevino v. Gates*, 99
 21 F.3d 911, 918 (9th Cir. 1996). While one or two incidents are insufficient to establish a
 22 custom or practice, the Ninth Circuit has not established what number of similar incidents
 23 would be sufficient to constitute a custom or policy. *See Oyenik v. Corizon Health Inc.*,
 24 No. 15-16850, 2017 WL 2628901, at *2 (9th Cir. June 19, 2017) (a reasonable jury could
 25 conclude that at least a dozen instances of defendant Corizon denying or delaying
 26 consultations and radiation treatment for cancer patient over a year amounts to a custom or
 27 practice of deliberate indifference) (citing *Oviatt*, 954 F.2d at 1478). But “[t]here is no
 28 case law indicating that a custom cannot be inferred from a pattern of behavior toward a

1 single individual.” *Id.* Whether actions by entity officers or employees amount to a custom
 2 “depends on such factors as how longstanding the practice is, the number and percentage
 3 of officials engaged in the practice, and the gravity of the conduct.” *Mi Pueblo San Jose,*
 4 *Inc. v. City of Oakland*, C-06-4094 VRW, 2006 WL 2850016, at *4 (N.D. Cal. Oct. 4,
 5 2006).

6 Defendants argue that Plaintiff has not provided any evidence that a total knee
 7 replacement was ever recommended by any provider in Oklahoma or that Corizon refused
 8 to pay for this total knee replacement and that the record reflects that conservative measures
 9 were recommended prior to any surgical intervention. (Doc. 88 at 26.) Defendants further
 10 argue that Corizon employees “were consistently responsive to Plaintiff’s medical needs,
 11 that he was continually assessed and his pain was managed through medication, a home
 12 exercise program, physical therapy and eventually surgical intervention.” (*Id.* at 27.)

13 Defendants again ignore the evidence that an orthopedist in Ada, Oklahoma
 14 recommended total knee replacement surgery in December 2015. While the medical record
 15 with the actual recommendation is not in evidence, Dr. Balogh noted in Plaintiff’s medical
 16 record that he saw the recommendation for total knee replacement and he submitted a
 17 Consult Request for an orthopedic surgery consultation on October 4, 2016, noting that an
 18 orthopedist in Ada, Oklahoma had recommended left total knee replacement in December
 19 2015 and that ODC would need approval from Arizona to proceed with any surgery.
 20 Plaintiff also avers that a specialist in Oklahoma told him on December 21, 2016 that he
 21 needed a complete knee replacement because his left knee was shot, with big pieces of
 22 broken bone, and ligaments that could not be reattached. Moreover, Defendants do not
 23 address the fact that multiple medical providers sought MRIs and an orthopedics
 24 consultation in the years before Plaintiff had surgery in 2019 and that those requests were
 25 denied by unknown individuals, presumably on the Utilization Management team, and
 26 there is no evidence before the Court that the person(s) denying the consultation requests
 27 were actually medical providers, that they ever examined Plaintiff, or that their decisions
 28 were medically appropriate. This evidence raises a disputed issue of material fact as to

1 whether Corizon had a custom or practice in delaying or denying treatment recommended
 2 by its providers and deferring to ATPs for non-medical reasons. A reasonable jury could
 3 conclude that the delay in getting Plaintiff to a specialist and denials of providers'
 4 consultation requests for more advanced diagnostic tests and specialist care over a period
 5 of years were not the exception to the policy, but the rule, and thereby constituted a custom
 6 or practice of deliberate indifference that was the moving force behind the constitutional
 7 violation. *See Gibson v. Cnty. of Washoe*, 290 F.3d 1175, 1194-95 (9th Cir. 2002) (whether
 8 a policy or custom exists is normally a jury question).

9 **c) Policy or Custom Amounts to Deliberate Indifference**

10 Because deliberate indifference is exhibited where prison officials deny or delay
 11 medical treatment and harm results, *see Wood v. Housewright*, 900 F.2d 1332, 1334 (9th
 12 Cir. 1990) and *Hunt*, 865 F.2d at 200, an ongoing policy or practice that denies or delays
 13 treatment for serious medical needs and thereby causes injury would constitute a
 14 deliberately indifferent policy. It is undisputed that Plaintiff did not receive the surgery
 15 that had been recommended by specialists in December 2015 and December 2016 until
 16 July 2019. In light of the evidence showing that orthopedic specialists recommended knee
 17 replacement surgery in December 2015 and December 2016 and that requests by multiple
 18 medical providers for further diagnostic testing and specialist evaluations were denied by
 19 unknown individual(s), a reasonable jury could conclude that Corizon had a policy of
 20 delaying surgery for non-medical reasons. Thus, the Court finds there is a genuine issue
 21 of material fact whether Corizon had a policy, custom or practice amounting to deliberate
 22 indifference to Plaintiff's serious medical needs.

23 **d) Moving Force Behind Violation**

24 To establish that a policy or custom is the "moving force" behind a constitutional
 25 violation, a plaintiff must demonstrate a direct causal link between the policy or custom
 26 and the constitutional deprivation. *See Bd. of Cnty. Comm'rs of Bryan Cnty., Okla. v.*
Brown, 520 U.S. 397, 404 (1997). A plaintiff must show that had the policy or practice
 27 been different, the injury would have been avoided. *Oviatt*, 954 F.2d at 1478.

1 The evidence in the record demonstrates that Plaintiff's knee pain, mobility, and
2 ability to perform ADLs worsened between 2015 and 2019. However, the parties have not
3 presented any evidence regarding whether Plaintiff's condition would not have
4 deteriorated, or would not have deteriorated to the same degree, if he had had the left total
5 knee replacement before July 2019. Based on the evidence in the record, the Court finds
6 there is a genuine issue of material fact with respect to whether Corizon's pattern and
7 practice was the "moving force" behind Plaintiff's injuries.

8 In sum, there are genuine issues of material fact whether Plaintiff suffered a
9 constitutional deprivation and whether Corizon had a policy or custom that amounted to
10 deliberate indifference and was the moving force behind the violation. Accordingly, the
11 Court will deny summary judgment to Corizon.

12 **5. Defendants Ryan and Pratt**

13 Defendants argue in part that Plaintiff's claims against Ryan and Pratt are moot
14 because Plaintiff cannot maintain a lawsuit for damages against Ryan or Pratt in their
15 official capacities and may only maintain a lawsuit against Ryan and Pratt for prospective
16 injunctive relief. (Doc. 88 at 23.)

17 Defendant Shinn, who is the current Director of the ADC, was later substituted for
18 Defendant Ryan as to the official capacity claims against Defendant Ryan. Plaintiff's
19 request for injunctive relief as to these claims is moot because Plaintiff received the relief
20 that he sought in his Complaint—to be sent to an orthopedic specialist and that Defendants
21 follow the specialist's recommendations. Plaintiff was sent to an orthopedic specialist in
22 2019 and had a total knee replacement on July 1, 2019. Thus, his claim against Shinn and
23 Pratt for injunctive relief is moot.

24 Although there is an exception to the mootness doctrine for claims that are capable
25 of repetition, yet evade review, that exception is limited to cases where the duration of the
26 challenged action is too short to be fully litigated before it ceases, and where there is a
27 reasonable expectation that the plaintiff will be subjected to the same action again. *Alvarez*

1 *v. Hill*, 667 F.3d 1061, 1064 (9th Cir. 2012). There is no indication that Plaintiff will again
 2 be subject to the same action because he has received a total knee replacement.

3 Likewise, although an exception to mootness has been recognized where a plaintiff
 4 is challenging ongoing policies to which others will continue to be subject, the Ninth
 5 Circuit Court of Appeals has not extended this exception beyond “short-lived pretrial
 6 proceedings in criminal prosecutions, where civil class actions would not be conducive to
 7 obtaining the relief sought.” *Id.* at 1065.

8 Accordingly, because Plaintiff’s claim for prospective injunctive relief against
 9 Shinn and Pratt is moot, the court will grant summary judgment to Shinn and Pratt.

10 **VI. Motion for Preliminary Injunction**

11 **A. Relevant Facts**

12 Following his knee replacement surgery on July 1, 2019, Plaintiff had a number of
 13 issues during recovery such as not receiving post-surgery medical ice and physical therapy,
 14 and the Court set forth those issues in a December 23, 2019 Order denying Plaintiff’s
 15 request for injunctive relief because he eventually received physical therapy and ice after
 16 filing his motion. (*See* Doc. 108.) On January 6, 2020, Plaintiff filed a Motion for
 17 Reconsideration of that Order (Doc. 109), which the Court denied, but the Court construed
 18 Plaintiff’s assertions that his knee had not healed properly, that he could not walk or stand
 19 on it, and his request to see a knee specialist for his ongoing issues as a new motion for
 20 preliminary injunction and required Defendants to respond to the new motion. (Doc. 111.)

21 Defendants responded on January 29, 2020 with a Declaration from Wendy Orm,
 22 MD, who is the Statewide Medical Director for Centurion. (Doc. 112-1 at 2–3.) Orm
 23 reviewed Plaintiff’s medical records, noting that after his surgery, he had eight physical
 24 therapy sessions, and on December 10, 2019, a request for an orthopedic follow-up
 25 appointment was submitted due to Plaintiff’s complaints of increasing pain. (*Id.* ¶¶ 5–8.)
 26 Orm said that appointment was scheduled for the first week of February with the same
 27 specialist who performed Plaintiff’s knee surgery. (*Id.* ¶ 9.) Defendants later submitted a
 28 medical record showing that Plaintiff saw NP Furar on January 23, 2020, where he reported

1 that from his left knee down he had a “burning & pulsating, sometimes spasming pain.”
 2 (Doc. 113-1 at 18.) Upon examination, Furar noted that Plaintiff’s gait was normal and he
 3 was ambulating without assistance, that there was swelling to the left knee and it was warm
 4 to touch, but no redness, and decreased ROM. (*Id.*) Furar’s plan was to discontinue
 5 Tramadol per Plaintiff’s request and to prescribe Baclofen and contact the clinical
 6 coordinator to get an orthopedic follow up scheduled. (*Id.* at 19.)

7 Plaintiff stated in his supplemental reply that that he saw the surgeon on February
 8 7, 2020, who took x-rays and told Plaintiff that the left knee bone had collapsed under the
 9 hardware. (Doc. 116 at 4.) Plaintiff said the surgeon sent a test kit for Centurion to check
 10 for infection, but Centurion had not tested Plaintiff’s knee for infection as of February 11,
 11 2020. (*Id.*) Plaintiff said he was in level 10 pain with a broken knee and neither Centurion
 12 nor Shinn had done anything to get his knee repaired. (*Id.*) Plaintiff also said he was not
 13 receiving his pain medication, Gabapentin, three times daily as prescribed, but only
 14 received it twice daily crushed in water, which interfered with the time-delay release of the
 15 drug and left Plaintiff without any pain relief after two hours. (*Id.*)

16 Because of the new issues raised in Plaintiff’s supplemental reply, the Court, on
 17 March 11, 2020, stayed a ruling on the new motion for injunctive relief and required
 18 Defendants to file a supplemental brief with recent medical records, including those of his
 19 visit with the specialist, and to address Plaintiff’s evidence that he is not receiving his
 20 Gabapentin as prescribed. (Doc. 119.) The parties have now filed their supplemental
 21 briefing.

22 Plaintiff saw Physician’s Assistant Whatcott at Banner Health on February 6, 2020;
 23 when Whatcott examined Plaintiff’s left knee, he noted “tenderness along the medial aspect
 24 of the knee, the knee appears to be in varus alignment, no erythema, slight increased
 25 warmth about the knee, mild effusion, flexion is to 90 degree with 15 degrees shy of full
 26 extension, 15 degree extensor lag, passively able to fully extend” (Doc. 122-1 at 22.)
 27 Whatcott assessed Plaintiff with “failed total left knee replacement” and he recommended
 28

1 labs, aspiration of the knee to rule out infection, and a “revision total knee arthroplasty.”
 2 (*Id.* at 23.)

3 On February 13, 2020, NP Furar submitted a Consultation Request for orthopedics
 4 for joint aspiration. (Doc. 122-1 at 9.) The request was approved on March 18, 2020. (*Id.*
 5 at 10.)

6 Dr. Paul states in a Declaration dated April 3, 2020 that the knee aspiration was
 7 ordered and approved and that she “entered the revision of the total knee arthroplasty
 8 yesterday as an urgent consult.” (Doc. 122-2 at 2 ¶¶ 6–7.) Defendants also submit a
 9 medical record showing Plaintiff had a prescription order dated January 3, 2020 for
 10 Gabapentin 600 mg, one tablet twice daily “By Mouth Crushed in Water/Watch Swallow.”
 11 (*See* Doc. 122-1 at 4.)

12 **B. Legal Standard**

13 “A preliminary injunction is ‘an extraordinary and drastic remedy, one that should
 14 not be granted unless the movant, by a clear showing, carries the burden of persuasion.’”
 15 *Lopez v. Brewer*, 680 F.3d 1068, 1072 (9th Cir. 2012) (quoting *Mazurek v. Armstrong*, 520
 16 U.S. 968, 972 (1997) (per curiam); *see also Winter v. Natural Res. Def. Council, Inc.*, 555
 17 U.S. 7, 24 (2008) (citation omitted) (“[a] preliminary injunction is an extraordinary remedy
 18 never awarded as of right”). A plaintiff seeking a preliminary injunction must show that
 19 (1) he is likely to succeed on the merits, (2) he is likely to suffer irreparable harm without
 20 an injunction, (3) the balance of equities tips in his favor, and (4) an injunction is in the
 21 public interest. *Winter*, 555 U.S. at 20. “But if a plaintiff can only show that there are
 22 ‘serious questions going to the merits’—a lesser showing than likelihood of success on the
 23 merits—then a preliminary injunction may still issue if the ‘balance of hardships tips
 24 sharply in the plaintiff’s favor,’ and the other two *Winter* factors are satisfied.” *Shell*
 25 *Offshore, Inc. v. Greenpeace, Inc.*, 709 F.3d 1281, 1291 (9th Cir. 2013) (quoting *Alliance*
 26 *for the Wild Rockies v. Cottrell*, 632 F.3d 1127, 1135 (9th Cir. 2011)). Under this serious
 27 questions variant of the *Winter* test, “[t]he elements . . . must be balanced, so that a stronger
 28

1 showing of one element may offset a weaker showing of another.” *Lopez*, 680 F.3d at
 2 1072.

3 Regardless of which standard applies, the movant “has the burden of proof on each
 4 element of the test.” *See Envtl. Council of Sacramento v. Slater*, 184 F. Supp. 2d 1016,
 5 1027 (E.D. Cal. 2000). Further, there is a heightened burden where a plaintiff seeks a
 6 mandatory preliminary injunction, which should not be granted “unless the facts and law
 7 clearly favor the plaintiff.” *Comm. of Cent. Am. Refugees v. INS*, 795 F.2d 1434, 1441 (9th
 8 Cir. 1986) (citation omitted).

9 The Prison Litigation Reform Act imposes additional requirements on prisoner
 10 litigants who seek preliminary injunctive relief against prison officials and requires that
 11 any injunctive relief be narrowly drawn and the least intrusive means necessary to correct
 12 the harm. 18 U.S.C. § 3626(a)(2); *see Gilmore v. People of the State of Cal.*, 220 F.3d 987,
 13 999 (9th Cir. 2000).

14 **C. Discussion**

15 The Court will deny Plaintiff’s motion for injunctive relief because he has received
 16 the specific relief he requested—to see a knee specialist for issues that arose after his July
 17 1, 2019 total knee replacement. As to Plaintiff’s complaints about his Gabapentin,
 18 Defendants have presented evidence that the medication was prescribed as watch/swallow
 19 and to be crushed in water. Plaintiff has not presented any evidence showing that this
 20 administration was inappropriate for his needs.

21 Accordingly, the Court will deny Plaintiff’s request for injunctive relief.

22 **IT IS ORDERED:**

23 (1) The reference to the Magistrate Judge is withdrawn as to Defendants’ Motion
 24 for Summary Judgment (Doc. 91) and Plaintiff’s motion for injunctive relief (Doc. 109).

25 (2) Plaintiff’s motion for injunctive relief (Doc. 109) is **denied**.

26 (3) Defendants’ Motion for Summary Judgment (Doc. 91) is **granted in part**
 27 and **denied in part**. The Motion is **granted** as to Defendants Elijah, Bass, Pratt, and Shinn

28

1 and they are **dismissed from this action with prejudice**. The Motion is **denied** as to
2 Defendants Ende and Corizon.

3 (4) This action is referred to United States Magistrate Judge Michelle H. Burns
4 (selected by random draw) to conduct a Settlement Conference.

5 (5) Counsel are directed to jointly contact the chambers of Judge Burns by
6 emailing burns_chambers@azd.uscourts.gov or calling (602) 322-7610 no later than ten
7 (10) days from the date of this order to schedule a Settlement Conference and for
8 instructions regarding preparation for the conference.

9 Dated this 29th day of May, 2020.

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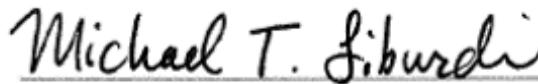
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Michael T. Liburdi
United States District Judge